

TUNBRIDGE WELLS HOCKEY CLUB

Founded 1898



Policy for Communicating with Parents and Carers

This document applies to parents of members that are under 18 years of age.

TWHC has a very active Junior Section. We recognise the importance of communicating effectively with parents for the safety and also hockey development of their child.

Following initial contact with the club a welcome pack is issued to the parent containing: -

- Subscription Details
- Parents Club Code of Conduct
- Junior Code of Conduct
- Equity Statement
- Membership Form

The club website address and relevant contact details are also provided.

The website and the weekly teamsheet emails are the main route of communication between the Club and the parents.

It is the responsibility of TWHC to communicate all relevant information to parents, particularly those concerning accidents or Child Welfare incidents. All communication with parents concerning these issues should be conducted in accordance with the relevant procedure (5-1 Emergency Incident procedure and 1-3 Child Welfare Incident Report Form). These documents are available from the website.

TWHC welcomes feedback from any member or parent, via the feedback link on the website or at the club days or by contacting the Junior Co-Ordinator/Director of Hockey